



**Mr. Igor Arnaudov**, General manager of  
P.E. Water Supply and Sewerage - Skopje

*First of all, I would like to thank you, and to express my enormous pleasure that your reputed publication has gave me the opportunity, as general manager of company Water Supply and Sewerage of Skopje to have introduction word in the name of all public firms in Republic of Macedonia.*

*At the beginning, I must emphasize that it is a very big honor, but also big responsibility to be at the head of firm with proven successfulness and tradition of one century existing efficiency. On this occasion, I would like to distinguish that the company Water Supply and Sewerage of Skopje is on the 63rd place of the list of the 200 biggest firms, and on 77th place on the list for most successful firms in Republic of Macedonia, according to the financial data for the year 2007.*

*As public firm, Water Supply and Sewerage does communal duties of public interest for city of Skopje. In its all coverage in the functioning, it represents only one part of the chain of the seventh public firms, that are formed by the act of the Council of Skopje and other Public firms, formed by the Government and the municipality's Councils from Republic of Macedonia.*

*The development of the Public firms in the country is strategic value for the improvement of the citizens quality of living, because the main benefit from quality functioning of these companies are receiving the residents of the municipalities as direct users of their services.*

*One of the biggest and main question for quality persistence of these companies is the financial and investment issue. The biggest part of the financial issue, is that these Public companies are financing 100 % from its own resources, in fact, from the delivering services to the citizens, including delivering clean drinking water and abduction the waste and atmospheric waters, cleaning the garbage, gas delivering*

*etc. The second important element for quality working of these companies is the right oriented investments.*

*Therefore, for example, Water Supply and Sewerage of Skopje, with the increasing of water price, has gain the opportunity for much serious investments in the complete aqueduct and system of sewerage in the city, with which in our company the service quality will improve.*

*The good collaboration of the Public firms with the municipalities and the Government of the Republic of Macedonia, as their founders, are also very important for the proper functioning of the firms. According to me, everyone, like the Government, municipalities and Public firms itself, should have equal responsibilities for promoting the Public firms before foreign donators, and also increasing the citizen's awareness for expeditious bill payment for the services they gain from the public service. Therefore, P.E. Water Supply and Sewerage- Skopje, as the other public firms dedicate their attention on organizing workshops and educative program for the citizens, especially for the youngest population.*

*Permanent care for the personal policy and continuing improving of the skilled stuff, as using the updated technologies in all public firms, can contribute for exclusive results and work efficiency. Only good motivated and skilled stuff can give the maximum of itself to provide the citizen needs, because as I have mentioned at the beginning, the citizens are the biggest carriers of the benefit from the quality functioning of one public company.*

*All this above, as the opportunity for entering private capital in separate segments in the public service, like gasification and collecting and selecting the hard waste, may open new possibilities for functioning, only for one purpose- improving the quality of living of the citizens of the Republic of Macedonia.*

*The motto of 100 years existing of the company P.E. Water Supply and Sewerage - Skopje, as we said in the previous number of your edition is: "We exist for You".*

*I'm convinced that with engaged efforts from all state structures and with successful functioning in the circle: municipality- public firm- citizens, we will achieve European quality of the services for public interest, and we will prove that public companies truly exist for the citizens of the Republic of Macedonia.*

**Igor Arnaudov**

A handwritten signature in blue ink, appearing to read 'Igor Arnaudov', written in a cursive style.